

TECHNOLOGY SERVICES (MTS)

MTS is our IT and technology division. MTS is a professional, leading-edge IT company that provides:-

- Support solutions including a helpdesk and support team.
- IP telephone systems
- New network installs and upgrades.
- Managed hosting and Co-location.
- Structured cabling

Microfix Technology Services (MTS) provides IT services to the SME market or any organisation that relies on fully functional systems but doesn't have the time or budget for in house IT resource. Working with industry leading manufacturers and strategic partners, we offer a comprehensive range of products and services including IT Support, Virtualization, Telephone Systems and managed hosting services.



For initial discussions call 01322 424573

Or email sales@microfix.co.uk

www.microfix.co.uk/technology



IP Telephone Systems

Telephone system, PBX, Phone system or box on the wall; whatever you call it, your business telephone system is the back bone of your office communications. With all the developments in email and IT solutions, many business relationships still thrive on voice communications at their core for that personal touch.

In the last few years the technology behind desk phones on a telephone systems has jumped forward on a monthly basis to encapsulate Voice over Internet Protocol (VoIP), Session Initiation Protocol (SIP), CTI (Computer Telephony Integration), FMC (Fixed Mobile Convergence) and a wealth of other acronyms to confuse and confound. Microfix offers all of these services and much more but with a key focus on delivering a solution and product which is lead by your businesses needs, requirements and budget, ensuring that you make an informed decision without the buzz words.

We also offer hosted systems which enables you to have the features of a full telephone system without the box on the wall and costs associated with that, for a simple monthly fee.

All of our systems, whether they be cutting edge or more traditional, offer all of the standard features that every business needs including voicemail, auto-attendant, call management, hold music and much more besides, so you won't be implementing the latest features and neglecting the staple requirements.

But we don't just sell the box and run; Microfix offers a full telephone system installation service through-out the UK, maintenance, support and training on all of our systems to ensure that once you have the right product, you can make the most of it and generate the maximum return on your investment.

Microfix offers a wide variety of systems from many manufacturers including SWYX, NEC, Avaya and Voxalis, contact us now to see how we can help.

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